# **New Performance Pledge**

1. Licence Involved: New Coc for Club

## 2. Description of Measure

 Notify an applicant of the application result within 35 working days upon receipt of the Report of Completion of the required upgrading works

### 3. Benefit to Trade and Government

- Greater facilitation for planning of work of the trade.
- Greater accountability to the public.





# **New Performance Pledge**





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### Hotel/Guesthouse/Bedspace Apartment/Clubhouse/Karaoke Establishment:

# notify an applicant of the result of initial checking of documents within four working days of receipt of an application for new licence/certificate of compliance/permit and their renewal; conduct site inspection to the proposed guesthouse/clubhouse/karaoke establishment premises and issue letter of upgrading requirements within 22 working days upon notifying an applicant of the result of initial checking of documents; and for application of new hotel / guesthouse licence and new clubhouse certificate of compliance, notify an applicant of the application result within 35 working days upon receipt of the report of completion of the required upgrading works.

