# e-Procurement System

User Manual

for the SOA-QPS (Contractor)

> Version 1.2 27 May 2022

## CONTENTS

Α.	Go to e-Procurement	1
1.	Account Activation	
2.	Login e-Procurement	15
В.	Setup Contact List	17
1.	List of Contact Person	17
2.	SOA-QPS Contact Persons	23
C.	Prepare and Submit Quotation/Proposal	26
1.		
2.		
3.	Prepare and Submit Quotation/Proposal	33
D.	Respond Clarification	40
1.	Access the Clarification	40
2.	Prepare and Submit Clarification	42

## A. Go to e-Procurement

New contractor has to activate the account at e-Procurement before logging in e-Procurement.

### 1. Account Activation

Step	Screen
1. Obtain Activation ID and PIN	Email Notification
Once your application for the e-Service	Dear Sir/Madam,
account was processed, you will receive	Welcome to the E-Procurement Programme. This is to inform you that My Company ### ### ### has been included in our Supplier List. Your supplier ID in the e-Procurement System is
an email notification with the Activation	Please be informed that you need to use an activation ID and a PIN to activate your account in the system Your activation ID is <b>92131233</b> and please use the latest received PIN letter for activation.
ID, and a PIN letter.	To activate your account, please visit <u>http://www.eprocurement.gov.hk/en/supplier</u> . You may also refer to ( <u>http://www.eprocurement.gov.hk/tc/training/index.htm</u> ) for accessing the account activation demo.
	For more information about the E-Procurement Programme, please visit http://www.gov.hk/eprocurement.
	Thank you for your application. Yours sincerely, E-Procurement Programme Office
	E-mail: eppmentoff@ogcio.gov.hk Hotine: 81070608
	PIN Letter

Step	Screen	
	香港特別行政區政府 政府資訊科技總監辦公室	OFFICE OF THE GOVERNMENT CHIEF INFORMATION OFFICER The Government of the Hong Kong Special Administrative Region
	Date: 12-09-2017 Dear Sir/Madam, Thank you for your interest in the e-Procurement System The <b>xcKVAckf</b> . Please be reminded to use both the Activation ID and PL the following link to access the activation page direct. http://www.gov.hk/eprocurement Please note that, for security reason, the PIN will be valid for letter. If you do not login and activate your account within 14 days fr to re-apply for a new PIN. Upon account activation, please confirm your profile again an account created during the account activation will be used to update y manage all sub-accounts etc. Please ensure the right capacity of your account. For more information, please refer to Annex 1 for importa <b>Procurement System</b> .	N for account activation. You may use 14 days only from the issue of this om the issue of this letter, you will need nd edit where appropriate. The master your company profile, create and personnel is nominated for the master

Step	Screen	
<ul><li>2. Launch Account Activation</li><li>Launch e-Procurement page</li></ul>	Gov <b>HK</b> 香港政府 <b>一站通</b>	Residents Business & Trade Non-Residents
( <u>https://www.gov.hk/en/theme/eprocurement/eppp/</u> ) and click the link [ <b>Account Activation for</b>	Participating B/Ds	CovProcument reduce transaction cost
<ul><li>new Suppliers]</li><li>An Account Activation user manual can</li></ul>	Useful Information FAQs	Welcome to e-Procurement Programme
be found by clicking "User Manual" of left panel.	Terms and Conditions	This is a one-stop portal under the e-Procurement Programme which provides a user-friendly, Internet-based means for suppliers / contractors of the participating bureaux and departments (B/Ds) and suppliers of the Course and the contractors of the participating bureaux and departments (B/Ds) and suppliers of the
	User Manual	Government Logistics Department to receive invitations from any of these B/Ds and to submit quotations / selected works tenders in response of these invitations. e-Procurement Programme Overview
	Search on e-Procurement Download Forms	Account Activation for new suppliers Forgot Password?

- 3. Input Activation ID and PIN
- a. Refer to the Email Notification and PIN Letter, input Activation ID and PIN.
- Input the Validation Code, read and check the box to agree with the Terms and Conditions.
- c. Click Accept button to go to next Step.

e-Procurement	通 EN	繁 简 A A <b>②</b>		
Account Activation 🎯				Fleids with * are mandal
1 2	3	4	5	6
Input Activation ID and PIN Review Compa	ny Details Create Master Account	Master Account Particulars	Confirmation and Submission	Acknowledgement
Activation ID *		PIN *		
Please enter the activation ID		Please enter the PIN		
Click here to reissue Activation ID		Click here to reissue Activa	tion PIN	
Validation Code * Please enter the characters as shown in YXnb () If you cannot see the characters above cl		o get another set of characters.		
Please enter the characters as shown in <b>Y X n b</b> (1) If you cannot see the characters above of Terms and conditions *	early, please click Regenerate 1	o get another set of characters.		
Please enter the characters as shown in <b>Y X n b</b>	early, please click Regenerate 1	-		A
Please enter the characters as shown in <b>Y X n b</b> (1) If you cannot see the characters above of Terms and conditions *	early, please click Regenerate t	ENT SYSTEM		
Please enter the characters as shown in <b>YXnb</b> (1) If you cannot see the characters above of Terms and conditions *	early, please click Regenerate 1 mms and conditions carefully  E-PROCUREM  TERMS AND CONDITIONS O  curement System and related servi ), Please read them carefully. You 'articipation Terms and Conditions. Inditional acceptance of these Partic	ENT SYSTEM FUSE AND PARTICIPATIC ces subject to your complianc cannot complete your registra By pressing the "IACCEPT" bu ipation Terms and Conditions.	DN e with the following tem ation and use the e-Pro utton at the end of the P The Government resen	curement System articipation Terms ves the right, at its
Please enter the characters as shown in YXnb (1) If you cannot see the characters above of Terms and conditions * You are requested to read the following te The Government provides this e-Pro ('Participation Terms and Conditions without agreeing to comply with the P and Conditions, you signify your unco	early, please click Regenerate t rms and conditions carefully <b>E-PROCUREM</b> <b>TERMS AND CONDITIONS O</b> curement System and related servi ). Please read them carefully. You Participation Terms and Conditions. Inditional acceptance of these Partic Participation Terms and Conditions	ENT SYSTEM FUSE AND PARTICIPATIC ces subject to your complianc cannot complete your registr By pressing the "I ACCEPT" bu ipation Terms and Conditions. at any time without giving prio	DN e with the following tem ation and use the e-Pro utton at the end of the P The Government resen	curement System articipation Terms ves the right, at its

Step	Screen		
4. Review Company Details	a. In next step, review your details recorded in the e-Procurement System. You can update you information in this page.		
	Account Activation & Fields with * are mandetory		
	Input Activation ID and PIN Review Company Details Create Master Acc	ount Master Account Particulars Confirmation and Acknowledgement Submission	
	役Basic Company Information		
	Applicant name (English) My Company 1100104### Website	Applicant name (Chinese) 我的公司 1100104###	
	Organisation Type * Corporation Body	Nature of Business * Others  Please specify	
	How long in present business Example: 1 Year and 3 Months	Total number of persons employed	
	Country/Area * Hong Kong Special Administrative Region of C		
	Business Registration No. * 20654099 - 000 - 05 - 12 - 9	Expiry Date - 30/09/2020	
	Note     . Business registration number and expiry date fields are mandatory for Proprietorship.	tong Kong Suppliers which are either Corporate Bodies, Partnerships or Sole	
	b. Review and update your contact information. Note: both Telephone Number, Fax		
	Business Address are mandatory		

Step	Screen	
	옙Company Contact Information (I)	
	Tel. No. 1 * 888888888 - Extension I	Tel. No. 2       Subscriber Number       • Extension (
	Fax No. 1 * 22222222 - Extension I	Fax No. 2       Subscriber Number       -
	Point to note     1. Format: Local Number - Extension Number	
	伯Company Contact Information (II)	
	Email	
	Address (English) *	Address (Chinese)
	##### 940 &#### 941 Nan Fung##### #####-298 C###astle Peak Rd####</th><th></th></tr><tr><th></th><th></th><th></th></tr><tr><th></th><th></th><th></th></tr><tr><th></th><th colspan=2>c. Select ALL departments you want to supply goods. Note: it is by default to sup</th></tr><tr><th></th><th colspan=2>departments. You may only select departments in respect of invitations issued under direct</th></tr><tr><th></th><th rowspan=2 colspan=2>purchase authority but not invitations issued under the SOA-QPS. @Departments</th></tr><tr><th></th></tr><tr><th></th><th>Please select departments being served Serve All Departments</th><th></th></tr></tbody></table>	

Step	Screen	
	Click to select all departments to be served.	
	役 Departments	
	Please select departments being served Serve All Departments	
	Available Department	Selected Department
	Auxiliary Medical Service	9
	Civil Aviation Department	Unselected
	Food and Environmental Hygiene Department	
	Independent Commission Against Corruption	
	Labour Department <	
	Office for Film, Newspaper and Article Administration	
	Office of the Government Chief Information Officer	
	Office of the Government Chief Information Officer	
	<ul> <li>d. If you are a supplier of the Government Logistic participating B/Ds, please select goods and rela (United Nations Standard Products and Services)</li> <li>To add new goods/services, you can browse Products/Services table, or input the keywo</li> </ul>	ted services supplied by you in terms of UNSPSC s Code). the list (click the arrow ) in the Available

Screen	
Available Products/Services Q Search x Selected Products/Services	Green Product
Live Plant and Animal Material and Accessories and Supplies123     Novelty paper (14111600)	
<ul> <li>Mineral and Textile and Inedible Plant and Animal Materials (11000000)</li> </ul>	
Chemicals including Bio Chemicals and Gas Materials (12000000)	
Resin and Rosin and Rubber and Foam and Film and Elastomeric     Materials (1300000)	
Paper Materials and Products (14000000)      CC	
Fuels and Fuel Additives and Lubricants and Anti corrosive Materials     (15000000)	
Mining and Well Drilling Machinery and Accessories (20000000)	
Farming and Fishing and Forestry and Wildlife Machinery and     Accessories (21000000)	
<ul> <li>Click the item (highlighted in blue) and the button to move to Products/Services table.</li> </ul>	
<ul><li>Products/Services table.</li><li>You can indicate whether the provided goods/services have green elements</li></ul>	
<ul> <li>Products/Services table.</li> <li>You can indicate whether the provided goods/services have green elegene Product box.</li> <li>Available Products/Services Q Search * Selected Products/Services Water and Services (8200000) * Water and sewer utilities</li> </ul>	ement by checking the
<ul> <li>Products/Services table.</li> <li>You can indicate whether the provided goods/services have green elegene Product box.</li> </ul>	ement by checking the Green Product
Products/Services table.  • You can indicate whether the provided goods/services have green ele Green Product box.   • Editorial and Design and Graphic and Fine Art Services (8200000) • Public Utilities and Public Sector Related Services (8300000) • Financial and Insurance Services (8400000)	ement by checking the Green Product
<ul> <li>Products/Services table.</li> <li>You can indicate whether the provided goods/services have green electron of the product box.</li> <li>Available Products/Services Q Search * Selected Products/Services Water and sewer utilities</li> <li>Editorial and Design and Graphic and Fine Art Services (8200000)</li> <li>Public Utilities and Public Sector Related Services (8300000)</li> <li>Financial and Insurance Services (8400000)</li> <li>Healthcare Services (8500000)</li> </ul>	ement by checking the Green Product
Products/Services table.         • You can indicate whether the provided goods/services have green elements         Green Product box.         • Editorial and Design and Graphic and Fine Art Services (8200000)         • Editorial and Design and Graphic and Fine Art Services (8200000)         • Financial and Insurance Services (84000000)         • Healthcare Services (85000000)         • Education and Training Services (86000000)	ement by checking the Green Product
<ul> <li>Products/Services table.</li> <li>You can indicate whether the provided goods/services have green elements of the product box.</li> <li>Available Products/Services Q Search * Selected Products/Services Water and Sever utilities (83101500)</li> <li>Public Utilities and Public Sector Related Services (8300000)</li> <li>Financial and Insurance Services (8400000)</li> <li>Healthcare Services (8500000)</li> <li>Education and Training Services (8600000)</li> <li>Travel and Food and Lodging and Entertainment Services (9000000)</li> </ul>	ement by checking the Green Product
<ul> <li>Products/Services table.</li> <li>You can indicate whether the provided goods/services have green elements of the product box.</li> <li>Available Products/Services  Search  Selected Products/Services Water and Services (8200000)</li> <li>Editorial and Design and Graphic and Fine Art Services (8200000)</li> <li>Public Utilities and Public Sector Related Services (8300000)</li> <li>Financial and Insurance Services (8400000)</li> <li>Healthcare Services (8500000)</li> <li>Education and Training Services (8600000)</li> <li>Travel and Food and Lodging and Entertainment Services (9000000)</li> <li>Personal and Domestic Services (9100000)</li> </ul>	ement by checking the Green Product
<ul> <li>Products/Services table.</li> <li>You can indicate whether the provided goods/services have green elements of the product box.</li> <li>Available Products/Services Q Search * Selected Products/Services Water and Sever utilities (83101500)</li> <li>Public Utilities and Public Sector Related Services (8300000)</li> <li>Financial and Insurance Services (8400000)</li> <li>Healthcare Services (8500000)</li> <li>Education and Training Services (8600000)</li> <li>Travel and Food and Lodging and Entertainment Services (9000000)</li> </ul>	ement by checking the Green Product
<ul> <li>Products/Services table.</li> <li>You can indicate whether the provided goods/services have green elements of the product box.</li> <li><u>Available Products/Services</u> <u>Q Search</u></li> <li>Editorial and Design and Graphic and Fine Art Services (8200000)</li> <li>Fublic Utilities and Public Sector Related Services (8300000)</li> <li>Financial and Insurance Services (84000000)</li> <li>Healthcare Services (8500000)</li> <li>Education and Training Services (86000000)</li> <li>Travel and Food and Lodging and Entertainment Services (90000000)</li> <li>Personal and Domestic Services (91000000)</li> <li>National Defense and Public Order and Security and Safety Services</li> </ul>	ement by checking the Green Product
<ul> <li>Products/Services table.</li> <li>You can indicate whether the provided goods/services have green elements of the product box.</li> <li><u>Available Products/Services Q Search * Selected Products/Services</u></li> <li>Editorial and Design and Graphic and Fine Art Services (8200000)</li> <li>Fublic Utilities and Public Sector Related Services (8300000)</li> <li>Financial and Insurance Services (84000000)</li> <li>Healthcare Services (8500000)</li> <li>Education and Training Services (8600000)</li> <li>Travel and Food and Lodging and Entertainment Services (9000000)</li> <li>Personal and Domestic Services (9100000)</li> <li>National Defense and Public Order and Security and Safety Services (9200000)</li> </ul>	ement by checking the Green Product

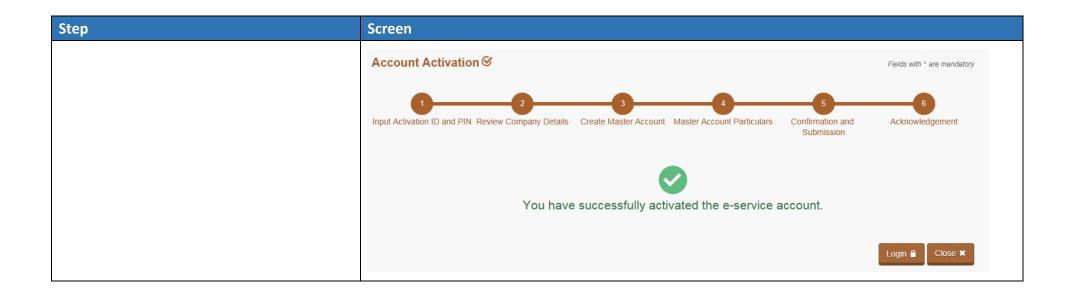
Step	Screen	
	<ul> <li>To remove the goods/services from the selected list, you can click the item (highlighted in in the Selected Products/Services table and click the button. The selected item will b back to the Available Products/Services table.</li> </ul>	
	Selected Products/Services Green Product	
	Call management systems or accessories (43221500)	
	Cash handling supplies (44111600)	
	e. Click Next button to go to next Step	
5. Create Master Account	<ul> <li>a. Each Supplier/Contractor has only 1 Master Account. Its holder can manage the Supplier/Contractor information and sub-accounts particulars for his/her colleagues in the e- Procurement System.</li> </ul>	
	b. Input User ID and Password for the Master Account.	
	c. Click Next button to go to next Step.	

Step	Screen
	Account Activation & Fields with * are mandatory
	1 2 3 4 5 6 Input Activation ID and PIN Review Company Details Create Master Account Master Account Particulars Confirmation and Submission Acknowledgement User ID master
	Please select using Password or Digital Certification for Authorization  Password  Confirm Password
	<ul> <li>Point to note <ol> <li>You can use User ID+Password or User ID+Digital Certificate to create your Master Account.</li> <li>To keep your account safe, do not use your personal information or common words to create password which make your password easier to guess. Do not share your password with anyone, and never use the same password that you have used in the past.</li> <li>For security purposes, your new password must have at least eight characters.</li> <li>The password must contain characters from three of these four categories: <ul> <li>upper case letters: A through Z</li> <li>lower case letters: a through Z</li> <li>all non-alphanumeric characters, such as !@#%\$</li> </ul> </li> </ol></li></ul>
	■ Back Next ►
6. Input Master Account Particulars	a. Input the particulars of the Master Account holder, such as Title, English name, Capacity and
•	Post Title, etc.

Step	Screen	
	Account Activation ⊗	Fields with * are mandatory
	1 2 3 Input Activation ID and PIN Review Company Details Create Master Account	4 5 6 Master Account Particulars Confirmation and Submission Acknowledgement
	솁Master Account Particulars	
	Title * MR.	
	Contact Person (English) *	Contact Person (Chinese)
	Sam	陳大文
	Official Capacity * MANAGER	
	Position/Post Title Sr.Mgt(1)	
	b. You can select whether the Master Account invitation to Quotations or Proposal (as the	holder will receive notification (email and fax) of case may be).
	As a contact to receive invitation to quotation / proposal *   Yes O No	
	Note     Select 'No' if you do not want the Master Account to receive any Invitation to	o Quotation notification.

Step	Screen	
	<ul> <li>c. Input the Preferred Language, Email Address for receiving notifications, Telephone and Fax No., and Address.</li> <li>d. Click Next button to go to next Step.</li> <li>⑦Company Contact Information (I)</li> <li>Preferred language of contact with e-Procurement *: ● English ○ 繁題中文 ○ 简体中文</li> </ul>	
	Email *	
	master@company.com	
	Tel. No. 1 *	Tel. No. 2
	88888888 - Extension i	Subscriber Number - Extension i
	Fax No. 1 *	Fax No. 2
	- Extension 1	Subscriber Number - Extension I
	Point to note     1. Format: Local Number - Extension Number	
	ମ୍ପ୍ର Company Contact Information (II)	
	☑ Same as company address	
		<ul> <li>◄ Back Next ►</li> </ul>

Step	Screen	
<ul> <li>7. Confirmation and Submission</li> <li>Verify the input. Click Confirm and Submit button to submit the account activation information</li> </ul>	Account Activation S 1 2 3 Input Activation ID and PIN Review Company Details Create Master Account	4 5 6 Master Account Particulars Confirmation and Acknowledgement Submission
	Basic Company Information      Applicant name (English) My Company 1100023###      Website Nature of Business Transportations      Total number of persons employed      Country/Area Hong Kong Special Administrative Region of China	Applicant name (Chinese) 我的公司 1100023### Organisation Type Corporation Body How long in present business 
8. Acknowledgement	<ul> <li>An acknowledgement screen will be displayed. Click Login button to login the system, or Close button to exit the activation page.</li> <li>Note: an email will be sent to the Master Account holder's email address to inform the holder that the account has been successfully created.</li> </ul>	



# 2. Login e-Procurement

St	ep	Screen	
1.	Go to e-Procurement via https://www.gov.hk/en/theme/eprocurement/eppp/	Gov <b>HK</b> 香港政府一站通	Resid
2.	Click <b>Login</b> button	Archive	<text><text><text><text></text></text></text></text>

Step	Screen
<ol> <li>Enter User ID &amp; Password with Validation Code, click Login button.</li> <li>OR</li> </ol>	GOVHK香港政府一站通 e-Procurement
4. Click Login with iAM Smart button to login. Please note that the "iAM Smart" should have been installed at your mobile before using "iAM Smart" to login e-Procurement.	Login to e-Service Password Digital Certification User ID Validation Code Please enter the characters as shown in this box Please enter the characters as shown in box below (letters are case insensitive): k h f 8 W If you cannot see the characters above clearly, please click Regenerate to get another set of characters. Login CR Cigit user ID Cor Cigit user ID Cor Cigit user ID Cor Cigit user IAM Smart More Info

## B. Setup Contact List

After the master account has been activated the account, the master account holder should add all contacts to the "List of Contact Person".

## 1. List of Contact Person

Update all the contact person(s) of the Supplier/Contractor.

Step	Screen		
<ol> <li>Click List of Contact Person on the Menu</li> </ol>	GOVHK香港政府一站通 e-Procurement I S CHAN		
	Home My Account +	Company Profile -	Quotation
	Recent Invitations	Company Details	
	Outstanding Outstanding	Organisation and St	aff
	《 < 1 /2	List of Contact Pers	
	• 3232	SOA-QPS Contact P	ersons
	Invitation to Quotation No.: 08 Closing Date Time: 12 Nov 20		
	Submission Liston: (0) A	e-Catalogue	

Step	Screen	
2. Click Add Contact Person button	Add Contact Person +	
<ul> <li>3. Enter Details of Contact Person</li> <li>Note 1: Invitation of Proposal will be sent to the Email that is set out on the "List of Contact</li> </ul>	Details of Contact Person  Details of Contact Person  Title *	Fields with * are mandatory
<ul> <li>Person".</li> <li>Note 2: Please provide the Position/Post Title such as Programme Manager and Deputy</li> </ul>	Name (English) * Official Capacity *	Name (Chinese) Position/Post Title
Programme Manager for SOA-QPS Programme Management office	Tel. No. 1*         Coul       • National Destination C       • Subscriber Number       • Extension I         Fax No. 1*       • National Destination C       • Subscriber Number       • Extension I	Tel. No. 2         Coul       National Destination C         Subscriber Number       Extension I    Fax No. 2 Coul
	<ul> <li>♀ Note</li> <li>1. Format: Country Code - National Destination Code (Area Code) - Subscriber Example: China (Beijing): [86]-[10]-[63070950]-[]</li> </ul>	No (Local Number) - Extension Number

Step	Screen	
	Email * Address (English) *	Address (Chinese)
	Preferred language of contact with e-Procurement * ● English 〇 繁體中文	○ 简体中文
	As a contact to receive invitation to quotation / proposal *  Yes  No If Yes, the contact person can deal with the following selected departments.	Not applicable to SOA contracts which apply to all departments.)
	Available Department         Auxiliary Medical Service         Civil Aviation Department         Food and Environmental Hygiene Department         Highways Department (pilot construction services contracts only)         Independent Commission Against Corruption         Labour Department         Office for Film, Newspaper and Article Administration         Office of the Government Chief Information Officer	O Unselected

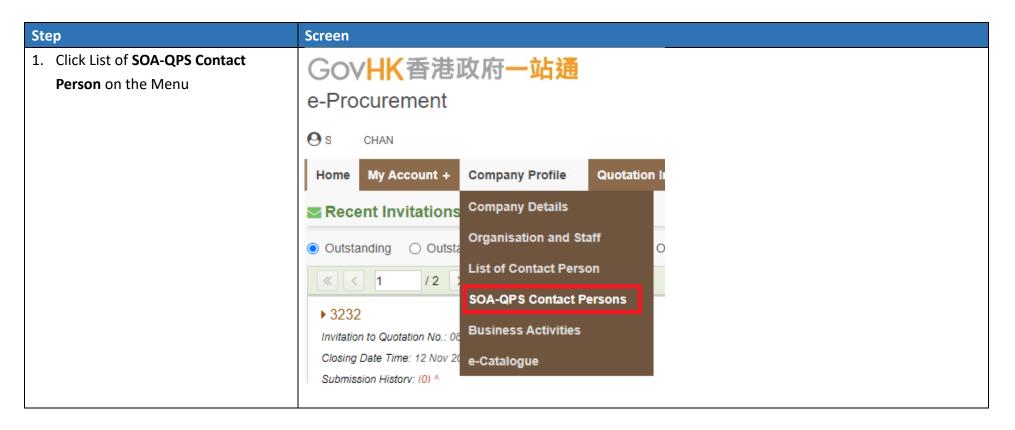
Step	Screen
	Notes for Guidance Y Transfer of Data The data you provide by means of this online application may be disclosed to the Government Logistics Department for use by it for such purposes as specified in its privacy policy published on its website. I/we agree to the above. I/we do not agree to the above.
<ol> <li>Click Save button to save the contact person details</li> </ol>	Save 🖺

Step	Screen			
5. Click Add e-Service + to add e-	Preferred language of contact with e-Procurement English	As a contact to receive invitation to quotation / proposal Yes		
Convice to the contest nerves	If Yes, the contact person can deal with the following selected	departments. (Not applicable to SOA contracts which apply to all departments.)		
Service to the contact person	Auxiliary Medical Service	A		
• Note: It is important to add e-Service	Civil Aviation Department			
for the contact person AND assign at	Food and Environmental Hygiene Department			
least the "Submit Quotation"	Highways Department (pilot construction services contracts only)			
function to him/her in the following	Independent Commission Against Corruption			
	Labour Department			
step. Otherwise, the contact person	Office for Film, Newspaper and Article Administration			
cannot have access to the assignment	cannot have access to the assignment Office of the Government Chief Information Officer			
and cannot submit quotation through	Office of the Government Chief Information Officer	•		
this on-line system.		Edit Contact Details 🖉		
	♀ Note			
	This user account has no e-Service yet, please add e-Service.			
	For SOA-QPS Contractor, please also update the SOA-QPS Contact Person after the e-Service is added.			
		Close 🗙 Refresh 🔈 Add e-Service 🕇 Delete 🏛		
6. Input the account details for e-				
Service. Click Save button to save				
the e-Service account details.				
• Note: Enable the "iAM Smart" for				

Step	Screen		
allowing sub-account to login e-PS	2 e-Service Account Details		
via "iAM Smart".	User ID *	Email * jpwli@ogcio.gov.hk	
	New Password *	Confirm Password *	
		A second	
	Note     Note     You can use User ID + Password to create your e-Service Account.		
	<ol> <li>To keep your account safe, do not use your personal information or common share your password with anyone.</li> <li>For security purposes, your new password must have at least eight character</li> </ol>		
	<ul> <li>upper case letters: A through Z</li> <li>lower case letters: a through z</li> </ul>		
	<ul> <li>numbers: 0 through 9, and</li> <li>non-alphanumeric characters: "~!@#\$%^&amp;*(){}[]&lt;&gt;+-= /:;,.?</li> </ul>		
	<ol> <li>Password must not be the user name, user ID or email address.</li> <li>Change of password will unbind iAM Smart if bound</li> </ol>		
	<ol> <li>Password must be changed every six months.</li> <li>The last 8 passwords cannot be reused.</li> </ol>		
	A Smart          IAM Smart         Iwe have read and understood the Privacy Policy and the Terms of Use of "IAM Smart" and agree with all content therein and consent that "IAM Smart" keeps the authentication information provided by this online system. I/we permit the user to log on to this system using "IAM Smart".         Privacy Policy and Terms of Use of "IAM Smart"         "IAM Smart" Binding Status		
	Not Bound O		
	The contact person will have authority to use the following funct     Available Function	Assigned Function	
	Create e-Invoice		

#### 2. SOA-QPS Contact Persons

- The SOA-QPS Contact Persons is for updating each Category's contact persons. Only the contact person(s) of the Category will receive email for the related Category for the invitation to proposal and submit proposals.
- The contacts of each Category is selected from the contacts which updated at "List of Contact Person".



Step	Screen	
2. Click Edit Contact Person button	Edit Contact Person 🕼	
3. Click Add Contact Person link	Home       My Account +       Company Profile       Quotation / Proposal Invitation       Clarification       Purchase Order       Invoice +         In SOA-QPS Contact Persons       Invitation       Clarification       Purchase Order       Invoice +         In SOA-QPS Contact Persons       Invitation       Clarification       Purchase Order       Invoice +         In SOA-QPS Contact Persons       Invitation       Clarification       Purchase Order       Invoice +         In SOA-QPS Contact Persons       Invitation       Invitation       Invitation       Invitation         In Soarce       Invitation       Invitation       Invitation       Invitation       Invitation         In Soarce       Invitation       Invitation       Invitation       Invitation       Invitation         In Invitation       Invitation       Invitation       Invitation       Invitation         Invitation<	
	No. Contact Person User ID Email Tel. No.	
	No record found	
		Add Contact Person
<ol> <li>Select the Contact Person for each Category of SOA-QPS which you are on the list of SOA Contractor for</li> </ol>	@Quality Professional Services - Category A Minor G	
such Category.	No. Contact Person	
<b>Note</b> : At least one contact person shall	1	
be assigned to each Category which		
you are the SOA Contractor.	Se CHAN	
	2 Qual E Poon Dr G	
	E Poon	
	No. H Lan	
	1 LEE Tai man	

Step	Screen
5. Click <b>Save</b> button to save the	Save 🖺
changes	Save

# C. Prepare and Submit Quotation/Proposal

## 1. Access the Invitation

Step		Screen		
<ul> <li>1. The invitation can be accessed through         <ul> <li>email or</li> <li>email or</li> <li>endem page of e-Procurement</li> </ul> </li> <li>2. Click Read More of the selected invitation.</li> </ul>		case.id : 08021-00137 requisition.issueDate : 08 Nov 2021 12:47:19 requisition.closingDate : 08 Nov 2021 16:30:00 system.externalUrl : http://www.gov.hk/eprocurement system.externalEmail : eppadmin@mail.eps.test system.externalHotlineTel : 81070608 system.externalFax : 2573 7073 supplier.secretCode : E5dpraW3 supplier.name : Samsung Supermarket supplier.contactName : Samuel CHAN	ou may download the requisition details ase.subject : Combined System Development Services for Centralised System - 09 ase.id : 08021-00137 equisition.issueDate : 08 Nov 2021 12:47:19 equisition.closingDate : 08 Nov 2021 16:30:00 ystem.externalUrl : http://www.gov.hk/eprocurement ystem.externalEmail : eppadmin@mail.eps.test ystem.externalEmail : eppadmin@mail.eps.test ystem.externalFax : 2573 7073 upplier.secretCode : E5dpraW3 upplier.name : Samsung Supermarket	
		Name	Tel No.	Email
		Test Account 1 [eprocid1]	5555555	sctchan@mail.eps.test
		Test Account 2 [eprocid2]	29618247	sctchan@mail.eps.test
		request.govIssuingContactInTable :		
		Name	Tel No.	Email
		Test Account 1 [eprocid1]	5555555	sctchan@mail.eps.test
		request.govGeneralContactList : Test Account 1 [eprocid1] (Tel No.:55555555,Fa: Test Account 2 [eprocid2] (Tel No.:29618247,Fax No.:25737113) request.govIssuingContactList : Test Account 1 [eprocid1] (Tel No.:55555555,Fax request.purchaseOrderNo :		

Step	Screen
	GOVHK香港政府一站通         e-Procurement         Image: Samuel CHAN         Mome       My Account + Company Profile + Quotation / Proposal Invitation         Clarification       Purchase Order         Image: Note that the second profile + Company Prof
	Invitation to Quotation / Proposal No.: 08021-00216 Procurement B/D: Office of the Government Chief Information Officer
	Closing Date Time: 31 Dec 2021 15:00 (Hong Kong Time) Attention To: You, EPoon 002 SS
	Submission History: (0) ^ Read More

Step	Screen
<ol> <li>Invitation details are shown the screen.</li> </ol>	COVHK香港政府一站通 e-Procurement ● Samuel Chan
	Home My Account + Company Profile + Quotation / Proposal Invitation Clarification Purchase Order Invoice +
	Quotation / Proposal Invitation
	Quotation / Proposal Invitation 1C321-00003
	④ Invitation Details
	Invitation to Proposal No.: 1C321-00003
	(Invitation to Proposal on the terms set out in the Standing Offer Agreement for Quality Professional Services (SOA-QPS) and the Brief issued for this Invitation to Proposal.)
	Procurement B/D     Closing Date/Time       Efficiency Office     31 Jan 2022 12:00 noon (Hong Kong Time)
	Issue Date 03 Jan 2022

Screen	
Subject	
SOA-QPS 20220210	
A This invitation to Proposal	is issued under the Standing Offer Agreement for Quality Professional Services
Submission of Proposal	
Online submission through this	e-Procurement system
Please note the following arrang	gement in case the proposal cannot be submitted through the e-Procurement System: jpwli@ogcio.gov.hk
A Submit technical proposal	and price proposal separately in sealed envelopes
Contact Person	
Test Account 1 [eprocid1] (Tel: 5	i5555555 Fax: 66666666 Email: jpwli@ogcio.gov.hk)
Test Use @IBM2IT [testuser1] (	Tel: 11223344 Fax: 11112222 Email: sctchan@ogcio.gov.hk)
ඇ Terms Applicable to Thi	s Invitation
	3 mmadon
For details of the requirements a QPS) and the Brief issued for the	and other terms and conditions, please refer to the Standing Offer Agreement for Quality Professional Services (SOA- is Invitation to Proposal.
Acceptance Criteria	Overall
Delivery Address	

Step	Screen
Step	Screen  C Description of Goods/Services  I tem No. 1  C Combined System Development Services for Centralised System - 21 (Closed on 31-Dec)  Service  The Brief  Full Set of the Brief
	1. WAB % Close 🗙 Download 🖺 Acknowledge Receipt of Invitation ✔ Prepare Proposal 🕼

# 2. Download Work Assignment Brief

Step		Screen
	Click <b>Download</b> button to download the invitation in ZIP file format.	Download
	Click Acknowledge Receipt of Invitation button to send the acknowledgment to the	Acknowledge Receipt of Invitation ✓
•	Government officer. An email is sent the Government officer.	595-W-3203       Image: Constraint of the send acknowledgement email to Government contact? [595-W-3203]
		OK Cancel

Step	Screen	
	Delivery Address Remarks	15/F Wanchai Tower, 12 Harbour Road, Wan Chai, Hong Kong Information X
	솁 Description of Goo	* An acknowledgement email has been sent to Government contact successfully. [595-I-3204]
		n, ed that the SOA contractor <b>Microware Limited (Contact: Samuel Chan)</b> hereby ceipt your invitation to quotation / proposal <b>Case No: 1C321-00006</b> on <b>10-01-2022</b> at
		ystem NERATED BY THE SYSTEM SO IT IS NOT APPLICABLE FOR HANDLING REPLY MAIL. VE ANY ENQUIRIES, YOU MAY CONTACT SUPPLIES COLLEAGUES OR HELPDESK AT

# 3. Prepare and Submit Quotation/Proposal

Step	Screen
1. Click Prepare Proposal	Prepare Proposal
button to next page to	- Ficpare Floposares
enter the requested	
information and upload	
the Technical and Price	
Proposals.	

Ste	ep	Screen	
2.	Enter the Proposal details	Quotation / Proposal Invitation	
a.	Enter the Individual	Quotation / Proposal Invitation 08021-00267	
	Contract Ref. No.	Invitation to Proposal No.: 08021-00267	
b.	The last day of Your	(Invitation to Proposal on the terms set out in the Standing Offer Agreement for Quality Professional Services (SOA-QPS) and the Brief issued for this	
	Proposal Validity Period	Invitation to Proposal.)	
с.	Response	Procurement B/D Office of the Government Chief Information Officer	
•	If select <b>Offer</b> , enter	Subject	
	Currency (default HKD, if	SOA-QPS 20220210	
USD is selected, please		A This invitation to Proposal is issued under the Standing Offer Agreement for Quality Professional Services	
	enter the USD amount),		
	Service Description and	Proposal No. / Individual Contract Ref. No. GCIO12345678-A-N-CX	
	Total Price, and Remarks		
	(if any).	The last day of Your Proposal Validity Period	
d.	Upload Technical and Price	29 Apr 2022 🖮 🖱 Clear	
	proposals		
e.	Enter <b>Overall Remarks</b> , if		
	any.		

Step	Screen		
	Proposal Summary		
	Note:     1. The entered Total Price shall be in the range of Category of SOA-QPS.		
	Item Combined System Development Services for Centralised System - 23		
	Response *  Offer O No Offer Currency * HKD		
	Service Description Total Price		
	Combined System Development Services for <u>Centralised</u> System Service 999,999.00		
	\$ Grand total 999,999.00		
	¥ Remarks		
	Service Remarks		

Step	Screen
3. Update Technical and Price	Note: File Description shall always be entered as follows.
proposals.	Technical / Price Proposal in response to the Invitation to Proposal [inivitation to proposal no.]
Group: the total price shall be between \$3,000,001 and \$20M	Overall Remarks

Step		Screen
4.	Enter <b>Overall Remarks</b>	Overall Remarks
5.	Tick <b>Declaration</b> after read	<ul> <li>Declaration</li> <li>1. Having read the Brief issued for this Invitation to Proposal, I/we agree to be bound by all of the terms and conditions as stipulated therein.</li> <li>2. I/We do hereby agree to carry out all and any of the Services requested in the aforesaid Brief at the Unit Charging Rate per applicable staff category quoted by me/us in the Price Proposal and the total price quoted by me/us in the Price Proposal and the total price quoted by me/us in the Price Proposal based on such Unit Charging Rates free of all other charges, subject to and in accordance with the terms and conditions of the Individual Contract (as defined in Part IV Conditions of Individual Contract of the Standing Offer Agreement for Quality Professional Services (SOA-QPS)) including the Brief, my/our Technical Proposal and Price Proposal.</li> </ul>
_	Buttons Click <b>Save as Draft</b> button to save the draft of	Save as Draft 🖺
	quotation. Click <b>Load Draft</b> button to load the saved draft.	Load Draft 🛳
c.	Click <b>Continue</b> button to next page to review the entered details and enter the Secret Code and Login	Continue

Step	Screen	
Password for submission.		
7. Enter Authentication	名 Authentication	
a. Secret Code		
• Enter the Secret Code	Secret Code Login Password	
provided in the	E5dpraW3	
invitation email or click	Generate Secret Code	
the <b>Generate Secret</b>	O Click Here	
Code link to generate a		
new secret code.		
b. Login Password		
8. Submit Quotation	Submit Proposal	
Click Submit Proposal		
button to submit the		
quotation.		

	Screen	
Download Submission	Quotation / Proposal Invitation	
Details as copies Download the Submission	Quotation / Proposal Invitation 07021-00108	
Hash Value in PDF file format.	Submission Status <ul> <li>Your quotation / proposal has been submit</li> </ul>	ted successfully.
Download the submitted	* It is recommended that you download your s	ubmitted quotation / proposal information by clicking the [Download Button] below for future reference.
quotation in ZIP file	Invitation to Quotation / Proposal No.	07021-00108
format.	Procurement B/D	JSSCS
). Click <b>Close</b> button to	Subject	QPS5 Test Currency
complete the submission.	Submission Hash Value	bbcb527a78529bf1171a0cbf88046d1933d08d85
Note: The hash value and	Closing Date & Time	31 Mar 2022 12:00 noon (Hong Kong Time)
quotation copies cannot	Submission Date & Time	21 Dec 2021 16:00 (Hong Kong Time)
be re-downloaded after clicking the <b>Close</b> button.	Submission Hash Value PDF *	07021-00108_1640073608643.pdf O Download
	Quotation / Proposal ZIP *	07021-00108_1640073608643.zip O Download

# D. Respond Clarification

## 1. Access the Clarification

Step	Screen			
<ol> <li>The clarification can be accessed through         <ul> <li>email or</li> <li>Home -&gt; Clarification page of e-Procurement</li> </ul> </li> <li>Click Read More of the selected invitation.</li> </ol>	Dear Samuel Chan, We would like to inform Microware Limited th the requisition reference: 1C321-00002 issue Please login our e-Procurement Systemhtt In case of any general inquiries, please cont	ed by Efficiency Office. tp://www.gov.hk/eprocurement for deta		
	Name	Tel No.	Email	
	Test User 1	22224444		
	Thank you. Website: <u>http://www.gov.hk/eprocurement</u> Helpdesk: 81070608 PLEASE NOTE THIS MAIL IS GENERATED EMAIL.	D BY THE SYSTEM AND PLEASE DO	NOT REPLY TO THIS	

Screen	
Home My Account + Company Profile + Quotation Invitation	Clarification Purchase Order Invoice +
🗭 Clarification	
Clarification	
Invitation to Quotation / Proposal No.	Department
08021-00137	Any
Issue Date	
	Status
Subject Keyword	
Search Result <del>-</del>	Reset 🔊 Search O
	Sort by Issue Date - Asc
Technical Clarification	
Invitation to Quotation No: 08021-00137	Issue Date: 08 Nov 2021
Procurement B/D: Office of the Government Chief Information Officer	Attention To: Samuel CHAN Status: Pending Reply
	Home       My Account +       Company Profile +       Quotation Invitation

# 2. Prepare and Submit Clarification

Step	Screen
1. Download the clarification	Home My Account + Company Profile + Quotation / Proposal Invitation Clarification Purchase Order Invoice +
document submitted	Clarification
by the Government	Clarification 08021-00225
officer.	名 Request for Clarification
	Invitation to Quotation / Proposal No. 08021-00225
	Procurement B/D     Issue Date       Office of the Government Chief Information Officer     10 Dec 2021
	Subject Provide more Technical Details
	Description Provide more Technical Details on Section Two
	Contact Person Test Account 1 [eprocid1] (Tel: 55555555 Fax: 66666666 Email: sctchan@mail.eps.test)
	名 Clarification Document
	Full Set of Clarification Document 落
	1. Clarification on Technical 落

Ste	ep	Scre	een	
2.	Respond the	q	ት Response to Clarification	
	clarifications	C	Content * (Max. 1000 Characters)	Fields with * are mandatory
a.	Enter <b>Content</b>	_	Use the latest version of OS of V10 for the implement	
b.	Upload Attachment,			
	if any.		ttachment	
			No. File Name	File Description
			1 Technical_Clarifications.pdf	Clarification response for the invitation of proposal no. 08021-00225
				O Upload
			<ul> <li>Note</li> <li>1. The filename should not start with dot (.) and show</li> </ul>	uld only be composed of the characters: a-z, A-Z, 0-9, dot (.), hyphen (-), underscore (_) or space.
3.	Submit clarifications	S	ubmit 🗸	
	to the Government			
	officer and click Save			
	as PDF button for			
	reserving a copy.			

T	
• System will prompt if	Home My Account + Company Profile + Quotation / Proposal Invitation Clarification Purchase Order Invoice +
close without save.	Clarification
	Clarification 08021-00225
	Pagesponse to Clarification Acknowledgement
	Submission Status Your Response to Clarification has been submitted successfully [595-I-5301]
	名 Request for Clarification
	Invitation to Quotation / Proposal No. 08021-00225
	Procurement B/D     Issue Date       Office of the Government Chief Information Officer     10 Dec 2021
	Subject Provide more Technical Details
	Description Provide more Technical Details on Section Two
	Contact Person Test Account 1 [eprocid1] (Tel: 55555555 Fax: 66666666 Email: sctchan@mail.eps.test)
	名 Clarification Document
	Full Set of Clarification Document 📆
	1. Clarification on Technical 落
	쉽 Response to Clarification
	Use the latest version of OS of V10 for the implementation.
	Attachment
	No. File Name File Description
	1     Technical_Clarifications.pdf     Clarification response for the invitation of proposal no. 08021-00225
	▲ It is recommended that you SAVE a hard copy of this page.
	Close ★ Save as PDF 🕑

Step Step	Screen
	Exit the online service and close the designated window  It is recommended that you SAVE or PRINT a hard copy of this page.  Save Confirm Close

 $\sim$  End  $\sim$