

Introductory video for holders of electronic Exit-Entry Permit for Travelling to and from Macao (e-EEP) using the e-Channel (Transcript)

Holders of e-EEP may perform self-service clearance at e-Channels if they meet the following 3 eligibility criteria: (1) Aged 16 or above and holding a valid e-EEP; (2) Having given the consent upon the application of e-EEP for the Immigration Department to use the fingerprint templates for verification purpose; and (3) Having successfully entered the HKSAR through traditional counter by using the e-EEP for the first time and undergone the enrolment process. Passengers not meeting the above criteria should use the traditional counters for immigration clearance.

Using e-Channel for arrival clearance

An eligible e-EEP holder should place the e-EEP onto the top left corner of the document reader at the entrance of e-Channel. When the reading process has finished, the entrance door will open. The passenger can collect the e-EEP and enter the e-Channel. He/she should follow the instructions displayed on the screen inside the e-Channel and place the finger on the fingerprint scanner. After successful fingerprint verification, a landing slip containing the conditions and limit of stay will be printed. After collecting the landing slip, he/she can leave the e-Channel when the exit door opens.

Using e-Channel for departure clearance

The procedures for performing departure clearance at e-Channels are similar to those for performing arrival clearance, but no landing slip will be printed upon departure clearance.

Holders of e-EEP may check their eligibility of using e-Channels and the remaining counts of exit endorsement for Hong Kong at the self-service kiosks located at Macau Ferry Terminal, China Ferry Terminal and 2/F of Immigration Tower in Wan Chai. For further details, please visit the Immigration Department's webpage at www.immd.gov.hk.