

Transcript for video on Downloading Love - e-Elders

Super: Downloading Love - e-Elders

Mrs Cheung is taking a stroll in the neighbourhood. She sees a plastic bottle left on the street, and so she walks over, picks it up, and puts it into a recycling bin.

Mrs Cheung's VO: There are a lot of things going on in our community every day. As a member of our community, we should try our best to help out as far as we can. As the adage goes, 'helping others is the greatest source of happiness'.

While taking a walk, Mrs Cheung picks up the trash in front of her. At the pedestrian crossing, she sees an elderly man about to cross the road, so she rushes over to help him.

The other day, Mrs Cheung sees some fallen tree branches blocking the way at the side of the road. As she is trying to remove them, her granddaughter Man sees that and comes over.

Man: Granny, what's happened? What are you doing?

Mrs Cheung: Look at these fallen branches! It's very dangerous, and I want to move them away.

Man: It's not safe for you to do it yourself. Let me help you! We can download an app here to help us. It will just take a minute!

Man opens the GovHK Apps app on her mobile phone, then downloads the Tell me@1823 app from the list and opens it.

Man: We just have to take a photo of the branches, identify the location, and click 'Send'. That's it!

Mrs Cheung: Aha! That's quick! Who did you send it to?

Man: This is a government app. You just have to capture an image of the incident and provide the location. The Government will then follow up the case. It saves you the hassle!

Mrs Cheung: That's great!

Man: Hey, Granny, I'm getting hungry! Let's go.

Mrs Cheung: Okay.

Mrs Cheung and Man walk away. Now, they are in a restaurant.

Mrs Cheung: Oh dear! This is an expensive restaurant!

Man: Don't worry! You have a Senior Citizen Card, and we can use it here and get a discount.

Mrs Cheung: How did you know we can use it here?

Man: See, I have this app showing a list of eateries which accept the Senior Citizen Card.

Man opens the Senior Citizen Card Scheme app and shows her granny how to search for information by district.

Mrs Cheung: It's so convenient!

Man: Yes, let me show you how to use it.

A few days later, while Mrs Cheung is cleaning the house, Man surprises her with a gift.

Man: Granny, I have something to show you.

Mrs Cheung: What's that?

Man: This is for you, Granny.

Mrs Cheung: Oh, it's a gift for me?

Man: Open it, and you'll like it.

Mrs Cheung: Wow, it's... the app machine!

Man: It's called a smartphone, not app machine. Let me show you how to use it.

Mrs Cheung: Sure!

Mrs Cheung is very excited about her new gift and watches carefully as Man shows her the functions.

Super:

Download now

Concession Information of Social Welfare Department Senior Citizen Card Scheme

GovHK Apps

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