## Hong Kong: The Facts

## The Police



The Hong Kong Police Force has distinguished itself as one of the oldest, yet most modern, police forces in the world.

Formed in 1844, the Force evolved from an extremely broad-based role, embracing such matters as fire-fighting, prisons and immigration, to that of a traditional police service. As at June 30, 2025, the Force has a strength of 27 222, of which 18.5 per cent are female officers. It also has 3 971 civilian staff.

The Hong Kong Auxiliary Police Force (HKAPF) was originally formed in 1914 as a reserve to assist in times of natural disaster or civil emergency. As at June 30, 2025, the HKAPF comprises 3 416 volunteer citizens. The role of the Auxiliary Police has changed over time to keep pace with the changing environment. It is now a trained manpower reserve in support of the regular Force and is deployed in accordance with prevailing Operational Priorities as determined by the Commissioner of Police.

The Force is dedicated to safeguarding national security, protecting life and property, preventing and detecting crime, and maintaining law and order in the society. The Force always endeavours to enlist community support and maintain public confidence in the Force, with a view to ensuring Hong Kong remains one of the safest and most stable societies in the world.

**Structure:** The Force is commanded by the Commissioner of Police who is assisted by three Deputy Commissioners.

One Deputy Commissioner supervises all operational matters and one is responsible for the direction and coordination of the management of the Force, including personnel, training and management services. The third one is tasked with safeguarding national security.

The Force Headquarters is made up of six departments: Operations; Crime and Security; Personnel and Training; Management Services; Finance, Administration and Planning; and National Security. For daily policing, the whole Hong Kong territory is delineated into six Police Regions, namely Hong Kong Island, Kowloon East, Kowloon West, New Territories North, New Territories South and Marine. Respective Regional Headquarters comprise different Formations including crime, operations, administration and traffic (except Marine Region). Each Region also consists of several Districts where District Commanders are responsible for overseeing local policing issues. To improve operation efficiency and antiterrorism effort in the railway system, five land regions have taken over railway policing, including daily patrols and response to railway incidents starting from June 2024, while the railway headquarters subsequently comes under the command of the Operations Wing.

The Marine Police, with a fleet of over 100 police vessels, patrols some 1 641 km<sup>2</sup> of waters within Hong Kong and 261 outlying islands. By adopting technologically advanced coastal security and radar systems and deploying high performance crafts, the Marine Police delivers effective and high quality services to the seafaring community in Hong Kong. The Marine Police is also responsible for maintaining law and order within Hong Kong waters, including interdicting illegal immigration and cracking down on smuggling activities; conducting search and rescue operations; and working with the seafaring community to enhance sea safety. The Marine Police also assists the Director of Marine in conducting security audits for Hong Kong's 36 International Shipping and Port Security facilities, so that these facilities can effectively respond to terrorism or major maritime incidents. The Marine Police fleet is currently undergoing a modernisation programme costing over \$5 billion, together with the adoption of the Marine Situational Awareness System, so as to enhance the coordination of seagoing traffic.

**Operations:** The Operations Department, comprising Operations Wing, Support Wing, Public Relations (PR) Wing and six Police Regions, is responsible for different operational matters.

Operations Wing is the Force policy holder of various operational issues including counter-terrorism and major incidents, internal security, tactical policies and training, boundary security, bomb disposal, management of major events, etc.

For Police Tactical Unit (PTU), the Force has a total of seven established companies and two training companies, providing essential manpower to perform crowd management duties during major events and respond to any emergency, alongside performing daily anti-crime operations and management of public events in Regions. PTU companies would also join with other units to form the Regional Response Contingents to provide rapid and effective response to major operations, large-scale public disorder situation and other emergencies. The PTU Headquarters is responsible for providing training on internal security, crowd management, major incident handling, etc., within the Force.

Support Wing oversees the Support Branch and Traffic Branch Headquarters (TBHQ).

The Support Branch is responsible for the formulation and execution of policies in relation to operational support and occupational safety and health for both the regular and auxiliary Forces. It is also responsible for various licensing functions of the Force and offering assistance to other relevant licensing authorities.

The TBHQ is responsible for formulating and monitoring the effectiveness of policies and procedures on traffic matters, handling the procurement and maintenance of traffic enforcement equipment, and leveraging technology to enhance traffic enforcement capability, and set the Force's priorities in handling various traffic matters. Further to processing all traffic prosecutions, collecting and maintaining traffic-related statistical data, the TBHQ also conducts research on current and newly introduced traffic laws, regulations and policies, offers professional advice on traffic management matters and monitors local traffic schemes. It also formulates, supports and monitors road safety publicity co-ordinates territory-wide campaigns, and enforcement operations. Moreover, management of the Force fleet of over 2 848 vehicles and the driver cadre are also under its purview.

The PR Wing plays an important role in enlisting public support in maintaining law and order by engaging the community, leveraging technologies and social media platforms, as well as working in partnership with the media to foster good relations with all sections of the community. Information about police activities is disseminated to local and overseas media round the clock.

Inter-departmental Counter Terrorism Unit (ICTU) was set up in April 2018, comprising members from six law enforcement agencies, namely Customs and Excise Department, Correctional Services Department, Fire Services Department, Government Flying Service, Hong Kong Police Force and Immigration Department. ICTU is responsible for monitoring and analysing global terrorism trends and rendering strategic recommendations to the Secretary for Security (S for S) on matters related to counter-terrorism (CT). Under the three-tier prevention framework for CT announced in the Chief Executive (CE)'s 2024 Policy Address, ICTU performs a key role in assisting the CE and the S for S in co-ordinating CT works of disciplined services as well as other government departments, including intelligence gathering, inter-departmental drills, CT publicity and public education, etc., in order to enhance the prevention and response capabilities of Hong Kong. ICTU also manages the CT Reporting Hotline 63-666-999, which serves to encourage the public to provide terrorism or violence related information and promote the theme of 'Spot and Report' and 'Whole-of-Community' approach in CT. Those who have provided crucial information may get reward money under the existing reward mechanism.

Whilst daily patrol and anti-crime duties are covered by Patrol Sub-units and Emergency Units, respective Regional Command and Control Centres (RCCCs) are responsible for the co-ordination and deployment of Police resources within Regions. RCCCs would monitor all events/incidents within the Regions, and keep Police Headquarters and other relevant government departments informed of any significant matters.

Regional traffic units are responsible for road accident investigation, publicity on road safety and day-to-day traffic enforcement. The Traffic Warden Corps assists in enforcing laws relating to parking offences and idling vehicle engines as well as in regulating traffic.

Crime and Security: The Crime and Security Department is responsible for Force policies regarding the prevention and investigation of crimes and security matters. The Crime Wing consists of a number of operational bureaux and specialised support units. The operational bureaux deal with specific areas of criminal activities, whereas the specialised support units provide support services to various operational units in the Force and handle policy matters on issues including child abuse, domestic violence and witness protection. The Security Wing is responsible for VIP protection, consulate liaison, security operation co-ordination, counter-terrorism investigation and training.

The Critical Infrastructure Security Coordination Centre (CISCC) commits to strengthen the overall protection and resilience of critical infrastructures (CI) through risk management and public-private partnership. By instilling the concepts of Security-by-Design, Security-by-Default and Zero Trust, as well as providing comprehensive support, professional assessments and security recommendations, CISCC aims to enhance the capacity of CI in defence, response and recovery.

The Organized Crime and Triad Bureau (OCTB) coordinates Force-wide resources in combatting serious crimes such as human smuggling and trafficking in persons, syndicated vice, loansharking and unlawful debt collection, illegal bookmaking, firearms and explosives-related crimes as well as major public disorder situations, major disasters and terrorist attacks. It also investigates and targets all activities and crimes related to triad groups.

The Criminal Intelligence Bureau (CIB) is the Force's central co-ordinating body for criminal intelligence. It works closely with the OCTB and intelligence units under the Force Criminal Intelligence System to target triads, serious and organised crimes. To strengthen the criminal intelligence capability within the Force, the CIB also organises relevant training for frontline investigators and intelligence analysts.

The Commercial Crime Bureau investigates serious commercial and financial crimes, forgery of monetary instruments, identity documents, payment cards, currencies and coins. It collaborates closely with the Mainland and international law enforcement agencies on the exchange of intelligence and investigation requests in relation to relevant cross-jurisdictional crimes. It also adopts a strategic approach by engaging different sectors of the community through the enhanced use of social media and multi-agency co-operations on scam prevention initiatives. In May 2017, the Fraud and Money Laundering Intelligence Taskforce was established in collaboration with the Hong Kong Monetary Authority, the Hong Kong Association of Banks and a number of local banks to enhance detection, prevention and disruption of serious financial crimes and money laundering threats in Hong Kong through regular meetings and intelligence exchange. To step up combat actions against deception and raise public awareness of various scams, the Anti-Deception Coordination Centre (ADCC) was set up in July in the same year to provide round-the-clock instant advisory services for the general public. In November 2023, ADCC and ten major retail banks established the Anti-Deception Alliance where bank representatives and police work together at a co-location

centre for direct communication and enhanced operational effectiveness on crime proceeds interception and scam intervention.

The Cyber Security and Technology Crime Bureau (CSTCB) is responsible for combatting newly emerging and serious technology crimes and safeguarding Hong Kong's overall cyber security to address persistent and crossjurisdictional technology crimes and cyber security threats. The Force has been committed to enhancing professional capabilities including enforcement operations, intelligence gathering, digital forensics, training and research. The Cyber Security Centre under the CSTCB provides round-the-clock cyber security protection for critical infrastructures in the sectors of government, banking and finance, transportation, communications and public utilities, etc. The CSTCB has also established the Cyber Range and Cyber Training Centre of Excellence, providing a safe and controlled virtual network environment as a training platform for simulated cyber attack and defence scenarios for police officers and cyber security practitioners, as well as offering professional training courses such as Hong Kong Qualifications Framework (HKQF) Level 4 and 5 accredited programmes to develop professional competence of the Force. In 2024, the CSTCB established the Cyber Security Action Task Force, bringing together transnational cyber security companies and experts to combat cybercrime. In July of the same year, CSTCB launched the Security Operations Centre Alliance, integrating tens of security operation centres across sectors, including critical infrastructure operators and transnational cyber security companies, to establish an automated cyber threat intelligence sharing mechanism. Additionally, the CSTCB regularly conducts Inter-departmental Cyber Security Drills with the Digital Policy Office (DPO) and co-ordinates Counter Cyber and Physical Terrorism Joint Exercise with the ICTU. These initiatives enhance co-ordinated defense capabilities across government agencies, management agencies of critical infrastructures, and the Force, strengthening cyber resilience of Hong Kong against the evolving cyber security

The Narcotics Bureau (NB) primarily investigates serious drug cases and gathers relevant intelligence for an all-out combat against trafficking, manufacture, import and distribution of illicit drugs, while working in close partnership with Mainland and overseas law enforcement agencies to counter international drug trafficking involving Hong Kong. NB also adopts a multi-agency and community-based approach to promote anti-drug awareness among students and youths, including the establishment of the Leadership Institute on Narcotics (L.I.O.N.) in 2021, which recruits 100 secondary students and undergraduates as mentees each year, alongside its year-round preventive education and publicity initiatives featuring the anti-drug mascot 'Mighty Cat'.

The Financial Intelligence and Investigation Bureau (FIIB) investigates money laundering and terrorist financing cases and analyses suspicious transaction reports. Leveraging advanced technologies and big data analytic tools under the Financial Data Analytic Platform, the FIIB continually enhances its intelligence analysis capabilities, and works closely and exchanges intelligence with local and foreign law

enforcement agencies, financial intelligence units, banks and other stakeholders. The FIIB proactively participates in the work of the Financial Action Task Force, and collaborates closely with various global counterparts in analysing and devising measures to promote the convergence international anti-money laundering and counter-terrorist financing standards. The Money Laundering Expert Cadre under the FIIB continued to strengthen the Force's capability in combatting complex money laundering activities, giving expert evidence and applying enhanced sentencing in court. Other outreaching and training activities are also made available between FIIB and local and overseas stakeholders for greater collaborations. Publicity campaigns are held regularly with regulatory authorities and industry associations with a view to enhancing public and sectoral players' knowledge and awareness on money laundering issues.

The Liaison Bureau (LB) maintains close liaison with the Mainland Public Security authorities, Police Liaison Department of the Liaison Office of the Central People's Government in the HKSAR, Police authorities from Macao and is the designated contact point with Police authorities from Taiwan. LB represents the Force as a Sub Bureau of the INTERPOL National Central Bureau in China. It also coordinates police-related enquiries from overseas law enforcement units and local consulates as well as handles requests from overseas jurisdictions for mutual legal assistance and arrest and surrender of fugitives.

The Crime Support Group consists of specialised units which provide technical and professional services to support criminal investigation. These units include the Criminal Records Bureau, the Identification Bureau, the Forensic Firearms Examination Division, the Major Investigation and Disaster Support System Unit, the Witness Protection Unit and the Family Conflict and Sexual Violence Policy Unit. In addition, the Crime Prevention Bureau provides security advisory services to the Government, the private sector and the general public. It promotes crime prevention initiatives through both conventional and social media. It also conducts crime prevention seminars, and closely liaises with the security industry and other stakeholders. The Crime Support Group also represents the Force in liaising with the Forensic Pathology Service of the Department of Health and the Forensic Science Division of the Government Laboratory.

The Crime Statistics Office under the Crime Wing Headquarters is responsible for collating and analysing crime statistics, and distributing relevant information to different units for their monitoring of the overall and specific crime trends and formulation of corresponding crime combatting and prevention strategies. In addition, the Crime Wing Headquarters also works closely with the Security Bureau in formulating related policies, responding to enquiries, proposing new legislation or amendments to existing legislation, etc. In response to the escalating trend of technology crime and deception cases in recent years and the high degree of syndication of these cases, the e-Crime Processing and Analysis Hub (e-Hub) was established under the Crime Wing Headquarters in September 2022, with a view to co-ordinating investigative resources and enhancing the effectiveness in curbing these cases.

**Personnel and Training:** The Personnel Wing (P Wing) is responsible for all core human resources management functions, including recruitment, promotion, career development, conditions of service, discipline, staff relations and welfare matters.

People are the most valuable asset of the Force. To attract candidates of a high caliber to join the Force, the Recruitment Division of P Wing organises recruitment and publicity events of different nature, which include the Education & Careers Expo, Police Recruitment Days and careers talks. Between May 2021 and June 2025, the Force held ten Recruitment Experience & Assessment Days that combined recruitment and experiential elements, introducing police work and recruitment information to the general public through an interactive way. Participants could also make applications on-site. Since June 2024, the Force has further reached out to the public by conducting recruitment publicity and selection activities in local communities. To date, four Community Outreach Recruitment Express (CORE) were held in shopping malls and public sports venues in different districts, featuring information booths, unit display and onestop selection process including physical fitness tests.

To leverage technology for policing in the digital age, the HKPF Recruit mobile application was launched in September 2024. This application enables members of the public to submit police job applications, track the progress of their applications, and enroll in recruitment activities via mobile devices anytime and anywhere, significantly enhancing convenience and reducing the time required for applicants, achieving 'the completion of an application process on a single device'.

The Force also launches different youth engagement projects, such as the Police Mentorship Programme (PMP), Project ACHIEVE, Auxiliary Undergraduate Scheme, and Sportsmen's Programme for Recruitment, Experience and Development, to provide young people with the opportunity to meet serving police officers and understand the diversified nature of police work. Since 2024, PMP has been expanded to include Project ACHIEVE and to encompass all post-secondary students, whose education attainment would meet the academic requirements for joining the Force upon graduation. There are five streams under PMP, namely Hong Kong, Mainland, Overseas, Tertiary and Diploma of Applied Education, attracting relevant Hong Kong students to join the Force upon graduation.

To facilitate applications from university students, the Force has organised the Police University Recruitment Express—Hong Kong across 12 local universities since 2022. Students can enjoy the convenience to undergo selection process for the position of Probationary Inspector, Police Constable and Auxiliary Police Constable on campus, with serving officers who are alumni of the universities sharing their experiences.

In view of the increasing number of Hong Kong students studying in the Mainland, the Force initiated the Police University Recruitment Express—Mainland in November 2022. The initiative features on-campus selection processes and recruitment talks, thereby facilitating students aspiring to pursue careers with the Force upon graduation. The event

was initially held at Jinan University in Guangdong Province and Huaqiao University in Fujian Province, and has subsequently expanded to include Beijing, Shanghai, Wuhan and Sichuan Province.

Starting in December 2024, the Police University Recruitment Express—Overseas has been held to provide a streamlined recruitment process for Hong Kong students studying abroad during their school holidays, aiming to expedite the selection process for overseas applicants.

In addition, starting from the 2024/25 academic year, the Force has partnered with three educational institutes to coorganise a full-time Diploma of Applied Education—Police Cadet Training Programme. While the institutes emphasise on academic development, the Force concentrates on mindset training, which prepares students for police training and instils in them the 'cadet spirit' of wisdom, bravery, integrity and perseverance. Students who successfully complete the programme may enter the Hong Kong Police College (HKPC) for foundation training.

To encourage serving officers to identify, inspire and motivate their family members and friends to join the Force, the Police Recruitment Buddies scheme was introduced to bring in new talent. In addition, the Force introduces the Nonethnic Chinese (NEC) Referral System, which refers NEC applicants who have yet to pass the recruitment selection process to join the engagement programmes organised by different Police Districts. It aims at better equipping the applicants for joining the Force by enhancing their confidence and competency.

The Force conducts regular reviews of the recruitment policies to attract high-calibre candidates. Effective from September 9, 2024, the Force implemented the Recruit Police Constable (RPC) '2-in-1 Express'. RPC candidates who demonstrate outstanding performance during the group interview will be eligible to advance to the final interview on the same day, substantially reducing selection time. On July 1, 2025, the Force rolled out the 'Probationary Inspector (PI) DSE 4+ Express'. PI candidates who have obtained Level 4 or above in Chinese Language and English Language subjects in the Hong Kong Diploma of Secondary Education Examination, or equivalent, and have passed the Aptitude Test of the Common Recruitment Examination will be deemed to have passed the PI Written Examination, and gain direct access to the Extended Interview. The measure will expedite the selection process.

The recruitment theme of the Force in 2025/26 is 'One Force', symbolising that every police officer will stand together and stay united to safeguard Hong Kong. To enhance engagement with the public, the Force has selected three energetic, articulate young officers who are passionate to serve the community as Recruitment Spokespersons. Through a variety of activities, the spokespersons share their experiences of police work and aspirations in a peer-to-peer manner, bridging the gap between the Force and the community.

Apart from the proactive recruitment strategies, the Force has implemented a comprehensive talent retention plan, including the launch of the Part-time Post-Retirement Service Contract (Police Staff) Scheme on September 12, 2024, which

aimed at recruiting and retaining retired or soon-to-retire police officers to continue serving the Force.

The P Wing is at the forefront in the promotion of a healthy and a caring culture both within and beyond the Force. In 2024, the Force was awarded the 15 Years Plus Caring Organisation Logo from the Hong Kong Council of Social Service in recognition of its on-going commitment in caring for its employees, the community and the environment, and thereby demonstrating good Corporate Social Responsibility (CSR). The Force moved forward from CSR to a broader commitment in Environmental, Social and Governance (ESG) domain with the Hong Kong Police ESG Report 2024 published in 2025 to showcase the Force's awareness and contribution in sustainable development.

The Hong Kong Police College (HKPC) comprises headquarters and three schools, namely the School of Foundation Training, the School of Professional Development and the School of Specialised Learning. Since 2020, the HKPC has been awarded Programme Area Accreditation (PAA) status by the Hong Kong Council for Accreditation of Academic and Vocational Qualifications (HKCAAVQ) to internally accredit the Force's programmes within the 'Law Enforcement and Security Studies' area from Qualifications Framework (QF) Level 1 to 5. To date, the HKPC has finished the internal accreditation/re-accreditation of 18 Force's programmes through the robust Quality Assurance Mechanism and Internal Learning Programme Accreditation System, thereby maintaining continuous enhancement in the quality of training.

The College Headquarters (HQs) is responsible for formulating strategic training plans, administrative and human resources matters, as well as co-ordinating the appointment of academia and experts as Honorary College Advisors to provide independent advices and expertise in different areas of policing-related matters. The HQs also regularly reviews police training facilities of the HKPC. In July 2022, the Legislative Council approved funding for construction of the new Police Training Facilities in Kong Nga Po to consolidate and relocate several scattered police training facilities across New Territories with a view to garnering synergy in training, meanwhile releasing various sites in Kwu Tung and Fanling for housing or other developments. The construction work is ongoing and the new HKPC Integrated Training Centre is expected to be fully in use by end of 2026.

The School of Foundation Training provides foundation training for new recruits in capacity and mindset building to meet frontline policing needs. Through systematic training programmes, new recruits are equipped with the necessary attitude, knowledge and skills, upholding the motto of 'Serving Hong Kong with Honour, Duty and Loyalty'. Since 2024, the School of Foundation Training has been co-organising the Diploma of Applied Education—Police Cadet Training Programme with Caritas Institute of Community Education, Hong Kong College of Technology and Hong Kong Institute of Technology, with a view to providing one more platform to foster a more practical and effective mindset and provide preparatory training for persons eager to join the Force.

The School of Professional Development fosters inservice learning and provides local, Mainland and overseas vocational, professional and executive training programmes on varied contemporary policing-related subjects by proactively seeking external collaborations with other law enforcement agencies, universities and institutions. The School continues to explore new learning opportunities with a view to solidifying officers' understanding of national affairs and development strategies, as well as strengthening their professional ability. Following the Belt and Road (B&R) Initiative, the School is actively pursuing establishing strategic training partnerships with B&R countries.

The School of Specialised Learning, comprising three functional Divisions and four Centres, provides a variety of specialised and competency training such as detective training, police driving and traffic training, instructor training and language training. With a strong commitment to professional standards, the HKPC harnesses technology and renders continuous support to facilitate best practice sharing, knowledge management, and technology innovations to optimise training capacity. Commencing in 2021, the HKPC and Tsinghua University have launched a 2.5-year part-time Executive Master of Public Administration Programme for police officers and other disciplinary services.

Building on a solid foundation, the HKPC continues to have scooped a number of local and international awards, including the 2024 QFIA Achiever awarded by the Education Bureau of the HKSAR Government, the Global and Hong Kong Most Innovative Knowledge Enterprise (MIKE) Awards, the Best/Model Internal Quality Assurance Award in Asia-Pacific Quality Network, a Silver Award in the Brandon Hall Group Excellence in Technology Awards Program, a Merit Award in the Smart Government Innovation Lab Innovation Competition, and an Honors Award in the Astrid Awards. The Force has also been continuously awarded the Manpower Developer by the Employee Retraining Board since 2013.

**Management Services:** The Management Services Department is underpinned by the Information Systems Wing as well as the Service Quality Wing.

The Information Systems Wing is comprised of the Digital Policing Services Bureau, Innovation and Solution Lab (ISLAB), Information Technology Branch and Communications Branch.

The Digital Policing Services Bureau, consisting of the Digital Services Division, E-Police Division, Systems Security and Support Division and Major Systems Division, formulates and co-ordinates the digital policing blueprint and initiatives and is also responsible for information security of the Force. It assists the Force to enhance its operational efficiency, optimise work processes and provide more convenient policing services through delivery of a wide range of digital solutions such as e-services and mobile applications.

The ISLAB is responsible for strengthening the Force's innovation and technology application capability in this digital age. Currently, it concentrates its work in five key areas, namely digital transformation, data analytics, software and system technology, mobile technology and mobile application, and emerging technologies. Through working with various stakeholders and the adoption of co-creation methodology, ISLAB helps the Force to drive innovation and embrace the use of technology.

The Information Technology Branch is responsible for the planning, development, implementation and maintenance of information technology application systems, covering infrastructure and facility, administration systems, operation communications solutions and operations systems, to provide excellent support to the daily operation of the Force and all Force members.

The Communications Branch designs, maintains and develops all Force communications networks and equipment including radio, video, navigational aids, speed detection radar, mobile phones, office telephones and firing range equipment. It also runs the Information and Communications Network Management Centre, which provides 24/7 emergency support to the Force information and communications facilities. In June 2025, the Legislative Council approved funding for the development of the Next Generation Communications System. The Fifth generation mobile (5G) technology will be adopted in the new system to provide mission-critical communications service, with a view to enhancing the efficiency of law enforcement and emergency response. The first phase of the system is expected to launch in 2027.

The Service Quality Wing is responsible for spearheading initiatives to improve services provided to both the public and members of the Force and steer excellence in service delivery and quality management Force-wide. The Wing comprises three branches: the Performance Review Branch (PRB), the Research and Inspections Branch (RIB) and the Complaints and Internal Investigations Branch (C&IIB).

The PRB is responsible for developing the Force Strategic Management Framework, staffing the cyclic Strategic Directions, promoting the Force values, including national identity, and implementing the Force Strategy on Quality of Service.

The RIB is responsible for co-ordinating general inspection activities across the organisation as well as conducting thematic studies on issues that may impact on the operation, management and image of the Force.

The C&IIB includes the Complaints Against Police Office (CAPO), the Internal Investigations Office (IIO) and the Integrity Audit Action Group (IAAG). The CAPO is responsible for the investigation and follow-up action of all complaints made by the public against members of the Force. The CAPO's investigation and handling of reportable complaints is observed, monitored and reviewed by the Independent Police Complaints Council to ensure that all complaints against the Police are fully and impartially investigated. The IIO is responsible for the investigation and monitoring of allegations of serious misconduct and corrupt activities against members of the Force, as well as the promotion of the Force Integrated Integrity Management Framework to reinforce the Force values. The IAAG conducts proactive investigation against serious misconduct and illegal activities involving Force members, timely identifies and rectifies duty-related systemic risks, and enhances the supervisory accountability.

Finance, Administration and Planning: The Finance Wing is responsible for the management of financial resources, stores and procurement management, forensic accounting and internal audit of the Force. The Administration Wing looks after the management of civilian staff and Force establishment matters. The Planning and Development Branch (P&D) strategically plans and manages all property of the Force. Through monitoring infrastructural and territorial development plus population growth in Hong Kong and the evolving operational needs of the Force, the P&D plans, designs and augments existing and future Police buildings and facilities to meet public expectation and promote sustainable development. It oversees large-scale accommodation improvement or reprovision programmes to ensure capacity enhancement, uplift in the standards, functions and security of workplaces to elevate operational efficiency.

National Security: The National Security Department (NSD) is responsible for handling intelligence concerning national security; planning, co-ordinating and enforcing measures and operations for safeguarding national security; investigating offences endangering national security; conducting counter-interference investigation and national security review; running relevant promotion and education activities; carrying out tasks of safeguarding national security assigned by the Committee for Safeguarding National Security of the HKSAR; performing other duties and functions necessary for the enforcement of the National Security Law; and to prevent, suppress and punish acts and activities endangering national security in accordance with the Safeguarding National Security Ordinance and its subsidiary legislation, to maintain prosperity and stability of the HKSAR.

While operating a hotline for the public to provide information or report cases concerning national security, the NSD created a WeChat official account on August 1, 2022 for disseminating national security-related information. Over 980 000 pieces of information have been received since the hotline commenced operation.